## Basic Methods of Natural Language Processing

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## Typical features of NL

- Missing situational data
- Limited modal channels
- Limited technology
- New words/names
- Ambiguities at all levels of processing
- Non-deterministic processing

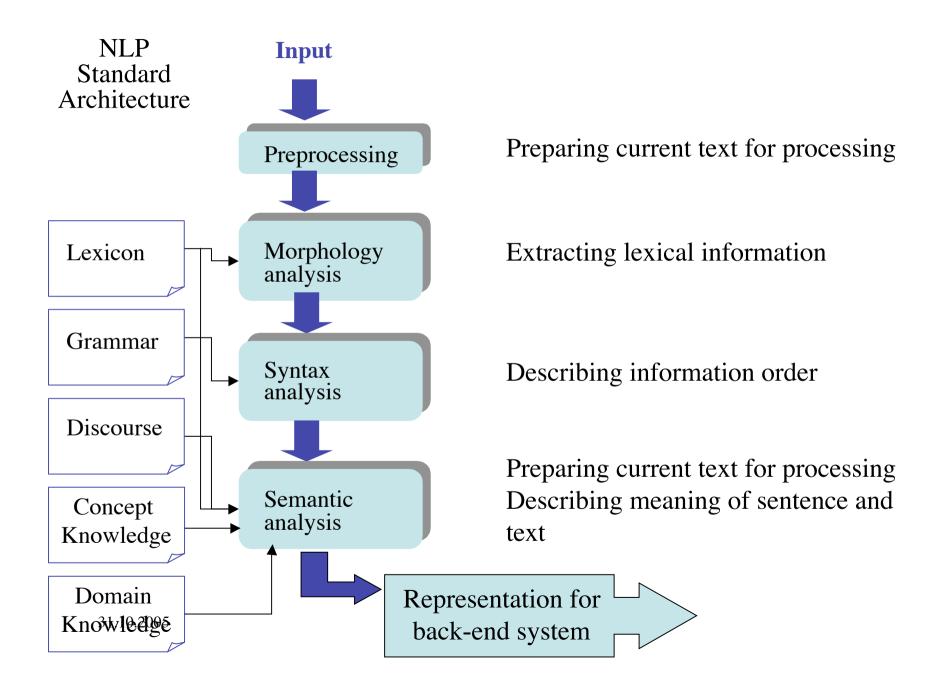
## Typical Features of Natural Language -1-

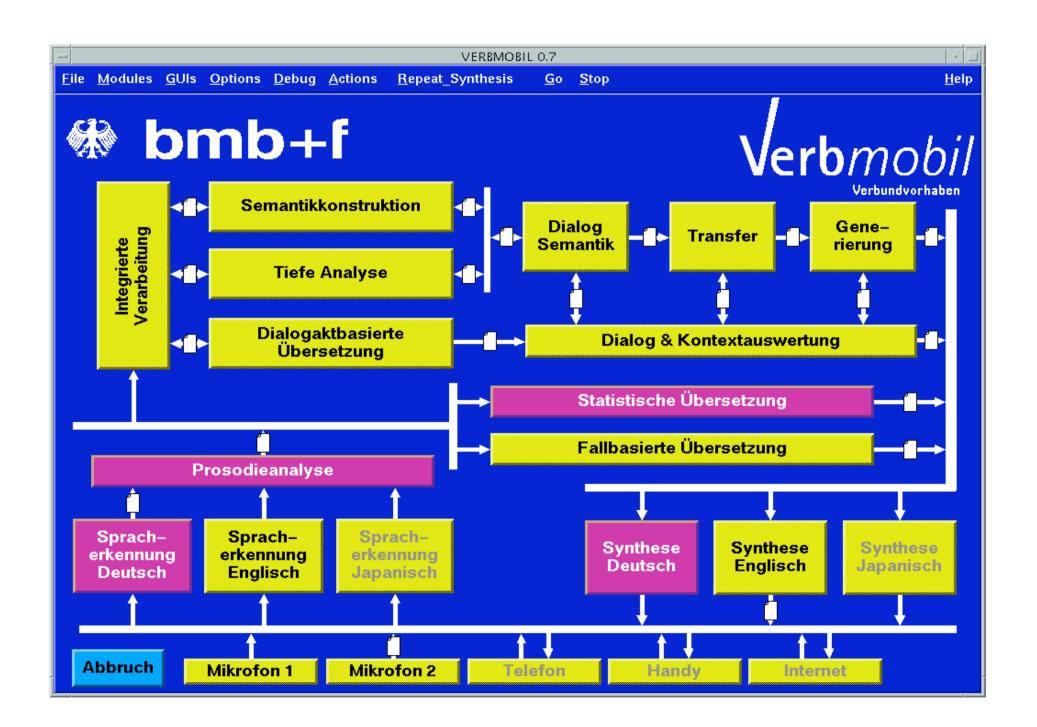
- Unclear focus of analysis, esp. with spoken input (the whole text only?)
  - John went to his boss. He asked him about salary.
  - John went to his boss. He asked him why he was absent yesterday.
- Ambiguity on all levels
- Self-reference, meta language capacity (*I meant* ....)
- Valencies, i.e. syntactic/semantic co-occurrences of categories
  - -I give a party tonight.
  - -I give you a present.
- Multi-word lexemes and idioms with non-compositional meaning
  - -Give up, rain with cats and dogs
- Hierarchical syntax in non-linear order
  - -The city which (I visited yesterday) was very interesting.

## Typical Features of Natural Language -2-

- Long distance dependencies
  - The well-preserved historical old city

- Discontinuous components (ese ...ahí (esp.), celui-la....la-bàs)
- Ellipses ( *And this too*.)
- Paraphrases
- Coherence
- Understanding by word knowledge
  - -The dog attacked the man with black jacket.





## Some Central Decisions of Analysis

- Which type of language is expected?
  - Spoken input may contain errors
  - Spoken language style (even in written transcripts) may have syntactic and semantic "errors"
  - Written language has no prosody, but is supposed to be correct
- Which type of output?
  - Table, representation expressions, slot filler, classification
- Which domain?
  - Technical, social, leisure,
- Which pragmatics?
  - Question answering, action control, information,

## Result: GUS Semantic Slot Fillers

"I want to go to San Diego on May 28"



(Client Declare

(Case for want / e (Tense Present)

Agent = Dialog.Client.Person

Event = (Case for go (Tense Present)

Agent = Dialog.Client.Person

To-Place = (Case for City

Name =  $San\ Diego$ )

Date = (Case for Date)

Month = May

Day = 28))))

Winograd

# Result: DB-Interface Expression

"List the names of all suppliers, who deliver at least the parts that are delivered by supplier S2"

SELECT UNIQUE S#

FROM SP SP X

WHERE NOT EXISTS

(SELECT \*

FROM SP SP Y

WHERE S# = 'S2'

AND NOT EXISTS

(SELECT \*

FROM SP

WHERE S# = SP X. S#

AND P# = SP Y. P#)

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### Result: Table of chemical reactions in SIE

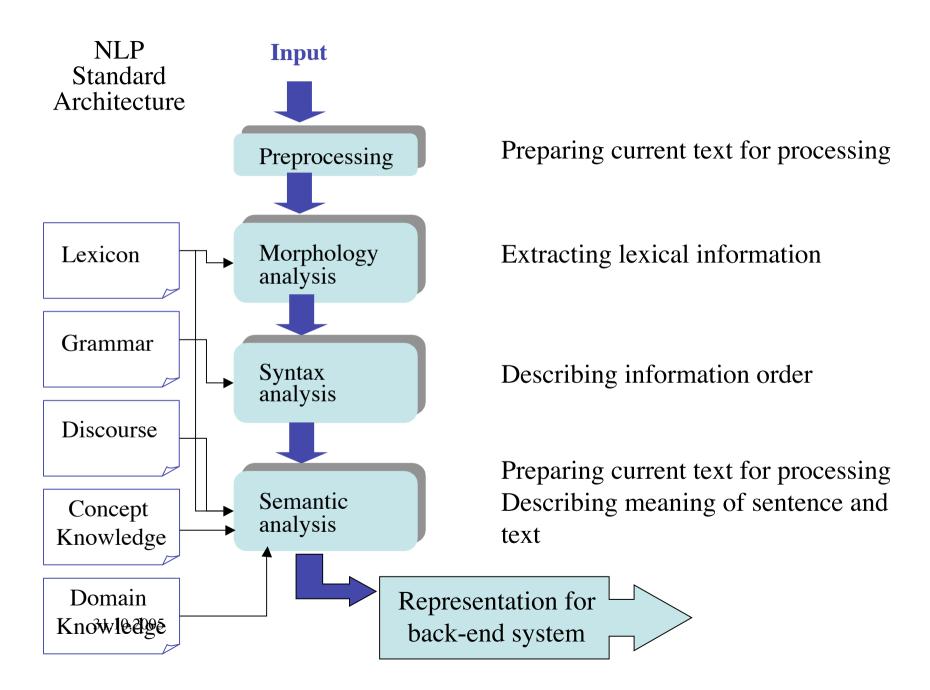
REF	SCALE	PHASE	YIELD	TEMP
para.1	small	solid	77%	-78 to 20
TIME	ENERGY	APPARATUS	FEATURE	S
	cooling		IR. NMR.	MS
REG. NO	FUNCTION	AMT.	AUTHOR	ID
78624-62-1	product	2.70 g	7a	
78624-61-0	reactant		6a	
13274-48-6	reactant	1.24 g	N-methyltri	azolinedione
	solvent	80 ml	penta	ne
	solvent	40 ml	ethyl	acetate

### Result: Semantic Representation

```
request (referent(_5747))
  presuppose (exists (_4340)) ]
  some (4340)
[ unique (_4407)
 single (_4407)
 instance (_4407, person)
 propval (person,_4407,sex,male)
  some (4725)
   [ unique (_5033)
     single (5033)
     instance (_5033,project)
     propval (project,_5033,name,str
   (LOKI)) ]
```

"who is the man that leads the LOKI project?"

```
instance (_4725,leading)
   propval
(leading, 4725, theta, 5033)
   propval
(leading,_4725,alpha,_4407)
   topic (_4407) ] ]
instance (_4340,identity)
propval (identity,_4340,alpha,_4407)
propval (identity,_4340,theta,_5747)
topic (4407)
  some (5747)
 single (_5747)
```



## First Step: Preprocessing

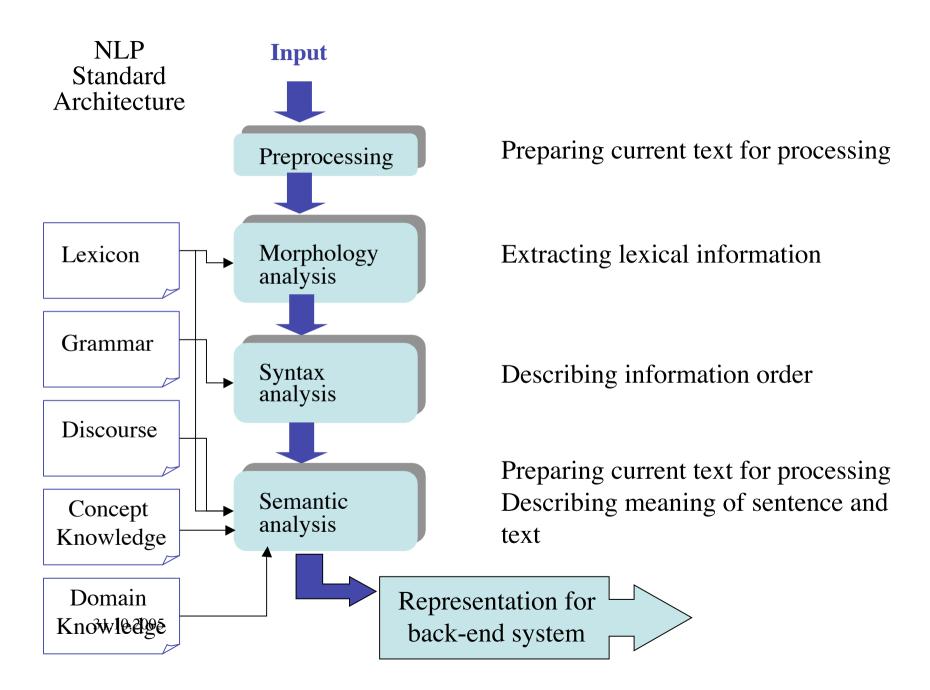
- Separate text from non-text (images, code, analyze tables ...)
- Lemmatization (Splitting)
- Normalize writing (e.g. Ablaut)

Lemmatizer

**Tokenizer** 

- Join separable suffixes (esp. in German)
  - "Er fing die Maus ein" ⇒ einfangen
  - (\*He caught the mouse in)
- Separation of compounds
- Block multiword terms and idioms,
- (Attach PoS

PoS-Tagger)



### Second Step: Consulting the Lexicon

- Full form lexicon
  - Every form of a word is an entry in the Lexicon
  - Result: no morphological processes after tokenizing
  - For real life applications sometimes too large
  - Difficult for languages with strong composition

- Stem lexicon
  - Only stems are entries
  - Additional information about inflexion class
  - a morphological generator is necessary
  - Result: small resources

All further processes, except for names, rely on lexicon information, at least on part of speech tags

## Resources: Lexicon

#### • Dictionary

- Pronunciation
- Definitions
- etymological information
- stylistic information
- PoS (part of speech)
- Few sub-classification features (usually gender, plr.)
- Translation (in bi- or multilingual dictionaries)

#### Lexicon

- PoS (noun, Verb, etc.)
- Sub-classification features (verb transitive/intransitive, Genus etc.)
- Inflexion classes
- semantic information (e.g. if a verb requires an alive Subject)
- a link to translation
  equivalents in other
  lexicons, or a mark for
  lexical gap (in bi- or
  multilingual dictionaries)

## Resources: Lexicon Representation and Encoding - 1 -

- There is a huge number of lexicon formats according to:
  - the encoded linguistic information (which features, in which order)
  - the encoding schema (distributed lexicon, delimiters between linguistic categories or entries, pointer to entries in other lexicons)
- The lexicon design is an extremely time consuming process, therefore ,re-usability" has high priority on the agenda of lexicon developers,
- Several standard models have been proposed (PAROLE / SIMPLE, MILE) as well as standard encoding schemas based on XML (SALT, OLIF)

## Resources: Lexicon

- Representation and Encoding 2 -
- Most existing standard models are very complicated because they intend to cover a large spectrum of linguistic features but
  - they still did not succeed to model all linguistic phenomena of the European languages,
  - Existing lexicons, which do not follow these standards, cannot be re-used.
  - MANAGELEX (Univ. Hamburg) is a tool for reformatting, editing, developing and merging of lexicons (under development)

## Bilingual (Multilingual) Lexicon Example

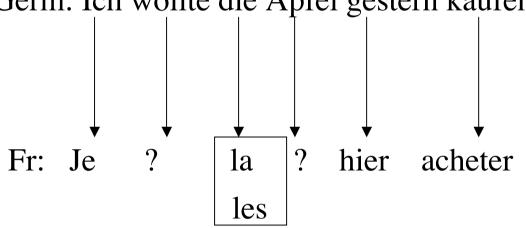
```
French Lexicon
                                   English Lexicon
<entry id=,,123">
                                    <entry id=,,576">
  <word> pomme </word>
                                      <word>/apple </word>
   <PoS> Noun </PoS>
                                       <Po$ > Noun </Po$ >
    <genus> F </genus>
                                        </genus> </genus>
    <number> sg. </number>
                                        <number> sg. </number>
                                        <case> N,A,G,D</case>
    <case> N,AG,D</case>
    <transl.> ref. 576 E</transl>
                                        <transl.> ref. 123 S </transl>
                                   </entry>
</entry>
```

#### Thesauri

- Are a particular form of lexicons and contain fixed expressions ( and their translations)
- Expressions contained in such thesauri are replaced from the very beginning (in particular by their translations), and are no longer object of syntactic or semantic interpretations
- E.g.:
  - United States = Statele Unite
  - Civil law = Cod Civil
- Sometimes abbreviations are also part of thesauri:
- E.g.:
  - Dvs.= Dumneavoastr\_ = You (politeness)
- Thesauri are domain specific

### Morphological analysis -1-

Germ: Ich wollte die Äpfel gestern kaufen



Informations about:

**Inflection**: Apfel (sg. masc) inflection class N23

wollen (present)

**Declination**: Äpfel (acusative, pl.)

Conjugation: Ich wollte, etc.

#### Stem lexicon

Langenscheidts
UniversalWörterbuch

French

Ich = Je

die = la, les

gestern = hier

kaufen = acheter

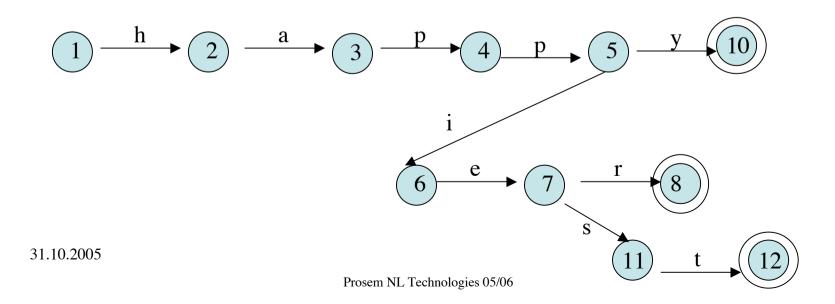
## Morphology-representation

#### • Rules:

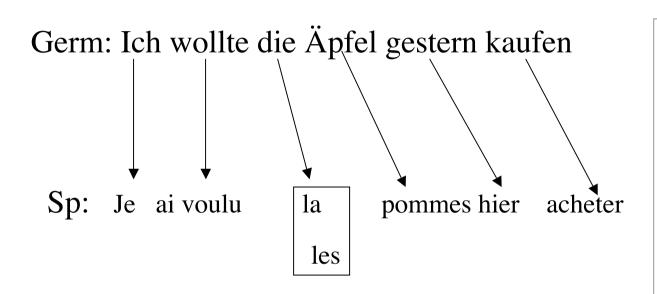
(lex=V, cat=v,+finite, person=3rd, number=sing, tense=pres) ↔ V+s Exception

(lex=be, cat=v,+finite, person=3rd, number=sing, tense=pres)  $\Leftrightarrow$  is

• Finite State Transduers (FST)



## Morphological analysis -2-



#### Full-form lexicon



Ich = Je

wollte = voulu

die = la, les

Äpfel = pommes

gestern = hier

kaufen = acheter

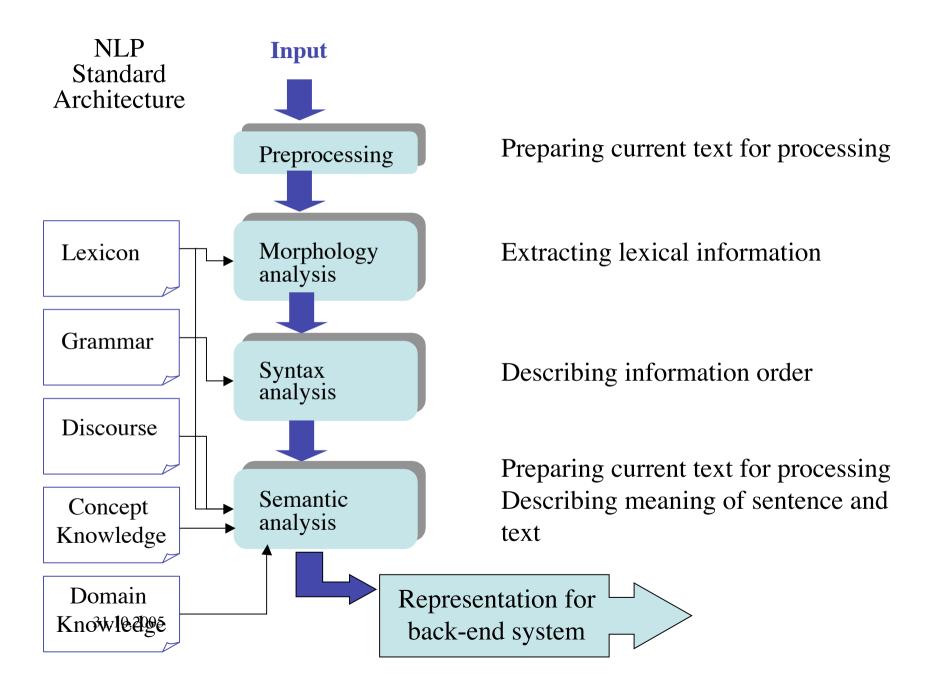
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## Limitations of morphological analysis - 1-

- From the previous example: after the morphological analysis the translation would be:
  - J'ai voulu la/les pommes hier acheter
- 2 Problems:
  - no correct word-order
  - Ambiguity when translating "die"
- The word-order can be solved by introducing transfer rules: e.g. the verb has to be moved from the last position (according to the German order) near the auxiliary (according to the French order). But not all such changes can be defined by rules.

## Limitations of morphological analysis - 2-

- Lexical Ambiguity:
  - <u>Categorial ambiguity</u>: the same word can belong to more than one PoS E.g. *last* (engl.):
    - *Verb*: The show lasts 2 hours
    - Adjective: last time
    - Adverb: He is the last
  - Homography and Polysemy (the same word has more meanings)
     e.g. Bank (engl.) capital (sp.)
  - Translation ambiguity: e.g. the English *leg* can be translated in Spanish with *pierna* (human), pata (animal, table), pie(chair), etapa (of a journey)
- Structural ambiguity : *la pommes* or *les pommes*, or complicated syntactical problems



### Pattern matching - 1 -

- Pattern = a syntactic frame for lexical-semantic equivalence classes.
- Patterns describe frequent expressions of a language

Wo is president of Granadaky ?

### Pattern matching - 2 -

- Patterns specify
  - A fixed word order
  - Places for variable words
  - A clause can be processed, if there is (at least) one matching pattern
- Patterns can be filled by categorical, syntactic or semantic constraints
   "\_any word\_" / "\_any noun\_" / "\_any noun+sing\_" / "\_any noun with attr +living\_" / "any noun ⊃ class MUSHROOMS\_"
- For one sentence more than one pattern may be applied

**Problems:** syntactically or semantically deviant sentences can be accepted, if the equivalence classes are not defined tightly:

- z. B: Who is the pencils of football league?

Maintenance problems with large number of (partly overlapping) patterns



## Basic Syntactic Decisions

•	System type	Parser&Grammar vs		separate grammar modules
•	Result of parser	Full	VS	selective
•	Type of grammar	Dependency	VS	constituency
•	Formalism	any sort		
•	Architecture	parallel	VS	sequential
•	Start point	top-down	VS	bottom-up
•	Rule application	deterministic	VS	non-deterministic
•	Rule choice	first guess	VS	informed choice
•	Strategy	breadth first	VS	depth first
•	Scope	word by word	VS	phrase by phrase
•	Ambiguity handling	until success	VS	exhaustive

## Syntactic analysis

- The output of the morphological analysis is parsed according to the chosen grammar
- i.e: parsing of a sequence of PoS symbols (retrieved by the morphological analysis)
  - the correct order of the PoS is proved
  - Iteratively a structural description is written into a data structure
  - <Structure= Art + N + ....>
- Very often a part of the input is abandoned for the moment because substructures have to be analyzed first.
- e.g The books, which we bought yesterday are very interesting <Art + N+ <Colon + sub-clause...> + V +Mod+Adj

```
<Rel +Pron +V+Adv>
```

## Resources: Grammars

- Grammars define the conditions of well-formed expressions in a language (syntax)
- Describe three basic relationships in sentences:
  - sequence of words (in English adjectives normally precede the nouns that they modify, whereas for e.g. in Spanish they normally follow it)
  - categories: e.g. a noun phrase may consist of a determiner and a noun or a determiner, an adjective and a noun.
  - dependency i.e. relations between categories: prepositions determine the case of the nouns which depend on them: e.g. ,,mit" (germ.) ,,con" (sp.) always require dative

## Resources: Grammars Grammar types

- Two basic types of grammatical representations are in common use, dependency grammars or constituency grammars.
- Sequence is optionally indicated in both types of representations
- Dependency relations are represented
  - in a dependency grammar by a word tree starting with the verb
  - In a constituency grammar by a tree of constituents
- Categories are explicitly represented in a phrase structure tree, in s dependency grammar categories are subtrees

#### Resources: Grammars

- Example -

 $S \rightarrow NP VP$ 

NP→N

NP→AdjP NP

NP→Det NP

AdjP→Mod Adj

VP→VNP

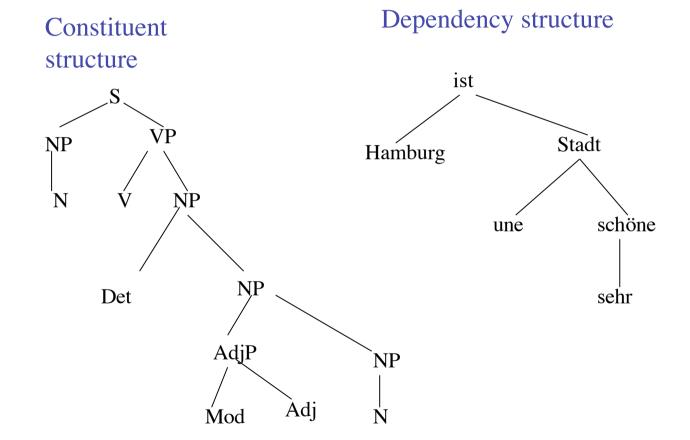
N→Hamburg, Stadt

 $V \rightarrow ist$ 

Det →eine

Mod→ sehr

Adj→schöne



Hamburg ist eine sehr schöne Stadt

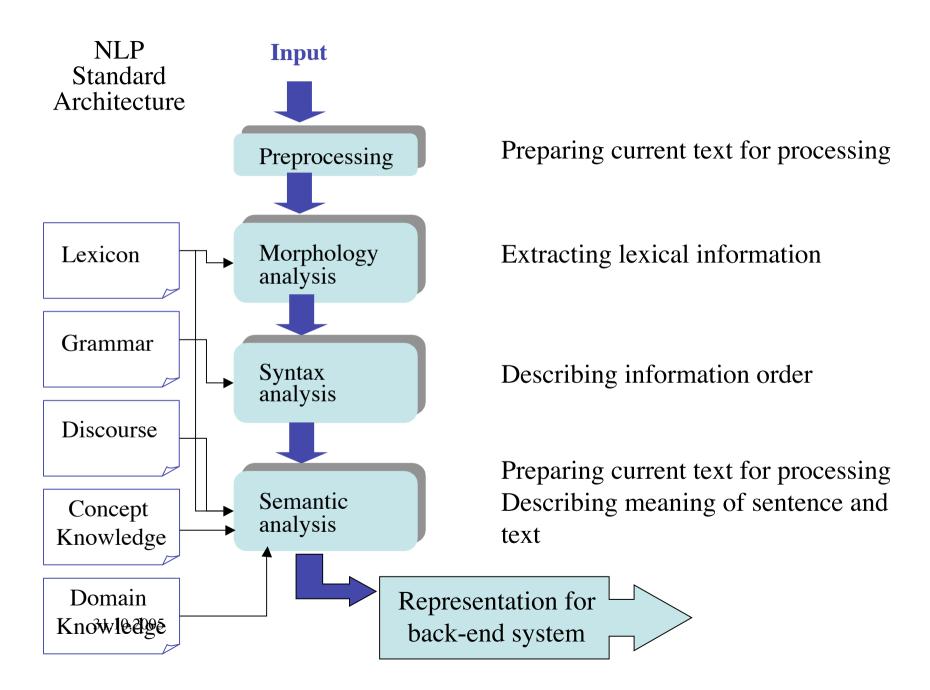
#### Resources: Grammars

#### Feature -based representations

- To shift grammatical features to higher nodes or inherit features from them
- Linguistic features are represented as attribute-value-pairs
- Additionally, rules for combining features must be specified (e.g.for correspondence)
- Features can be inserted both in constituent and dependency structures
- E.g

NP [Gender,Nr]→Det [Gender, Nr]N[Gender,Nr]





#### **Basic Semantic Decisions**

- Semantic inside the parser? ⇒ semantic parser / case grammar
- Separation of construction, resolution and evaluation? ⇒ Multiphase processing vs extraction
- Frame oriented processing or compositional treatment
- Domain knowledge in semantics? ⇒ Reference semantics
- Conceptual knowledge separated from facts? ⇒ interaction
- User specific interpretation? ⇒ Partner model
- Time-dependent?  $\Rightarrow$  time logic

# Semantic Strategies

- Elementary: Key word spotting
- Basic: Syntax looks only for semantic slot fillers
- Technical solution: The parser delivers already a semantic structure by looking for semantic roles and dependencies only
- Standard: Lexical semantic entries are amalgamated with parsing result Semantic case grammar
- Advanced: A full logical representation of the proposition and presupposition is built up

## Semantic Roles / Deep Case Semantics

Based on lexical semantics and syntax, sentence semantics delivers the semantic **potential** of an utterance

Often used: Semantic Roles (Deep Cases):

- Actor
- Instrument
- Object, etc.

specify "persons and items" of a sentence,

E.g., in an action:

An <Actor> moves an <Object> from a <Location1> to a <Location2> along a <Path> for a <Beneficiary>.

Grammarians propose up to 25 roles. Specific domains may have a very limited number of roles (e.g. weather reports)

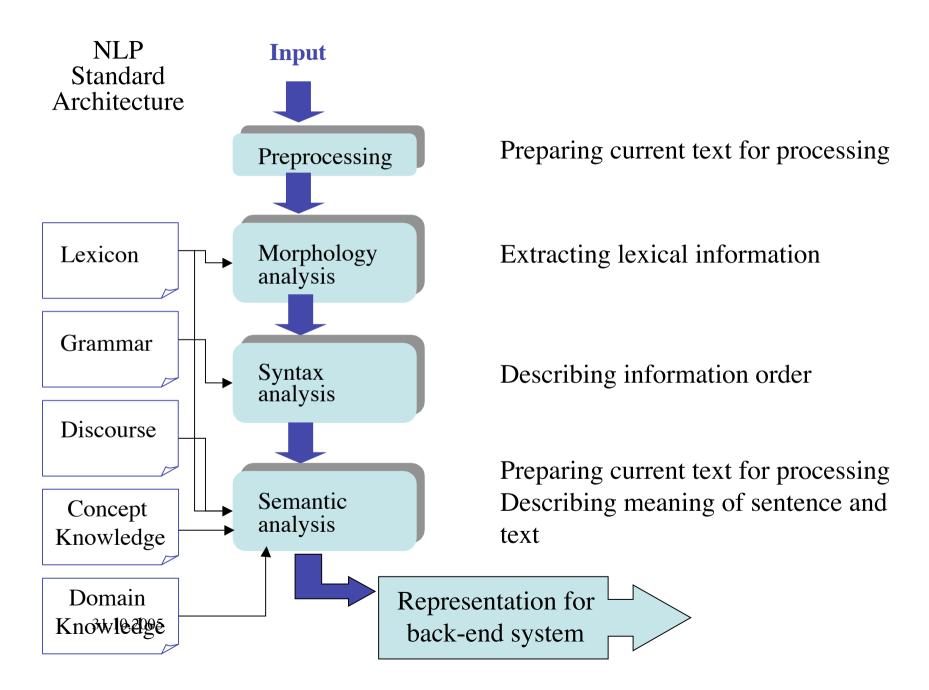
## Semantic Resolution

Define the current meaning by

- Using contextual knowledge:
  - Determination of current values
  - Disambiguation
- Using domain and every-day knowledge:
  - -Identification of referred objects
  - -domain data and state of affairs
  - -Determination of relevant utterances
  - -User specific inferences

Discourse Semantics

> Reference Semantics



# Resources: World Knowledge and Domain Knowledge

- Concepts and relations between concepts are represented in an ontology (semantic feature hierarchy)
- The lexemes (lexicon entries) in different languages can be mapped onto this ontology (details in knowledge-based MT)
- Sensors or time dependent expressions describe the state of affair (speaker t<sub>1</sub> = Antonio = "I")
- Usually this information is language independent.

## Ambiguities on all levels

The central difference between formal and natural languages is the ambiguity. E.g.,

- Speech ambiguity "Lead a ship" vs. "leadership"
  - "peak" vs. "peek"
- Lexical ambiguity "Drive to the bank, please!"
- Syntactic ambiguity "I saw the Grand Canon flying to New York"
- Pragmatic ambiguity "Can I print some reports?"
- Referential ambiguity "He took some papers out of the envelopes and send them to his boss

### Discourse Coherence

So far, the scope of analysis was the sentence. However, many syntactic and semantic structures are super-segmental, especially in spoken language and in spoken style.

Important tasks: Anaphora resolution "Take the cake from the fridge and eat it"

Cataphorics "John did the following:

Ellipses "and those for 2005?"

Pronouns can often be resolved (replaced by their antecedent) by searching for an adjacent noun in the previous sentence, which has the same grammatical and semantic features (role restrictions of the verb)

Cataphora-phenomens are much more difficult, but they are rare.

Ellipses can be completed by testing unification with previous sentences

# Resources: Discourse memory

#### Minimal case:

• List of before-mentioned objects with gender information (for easy pronoun resolution)

#### Best case

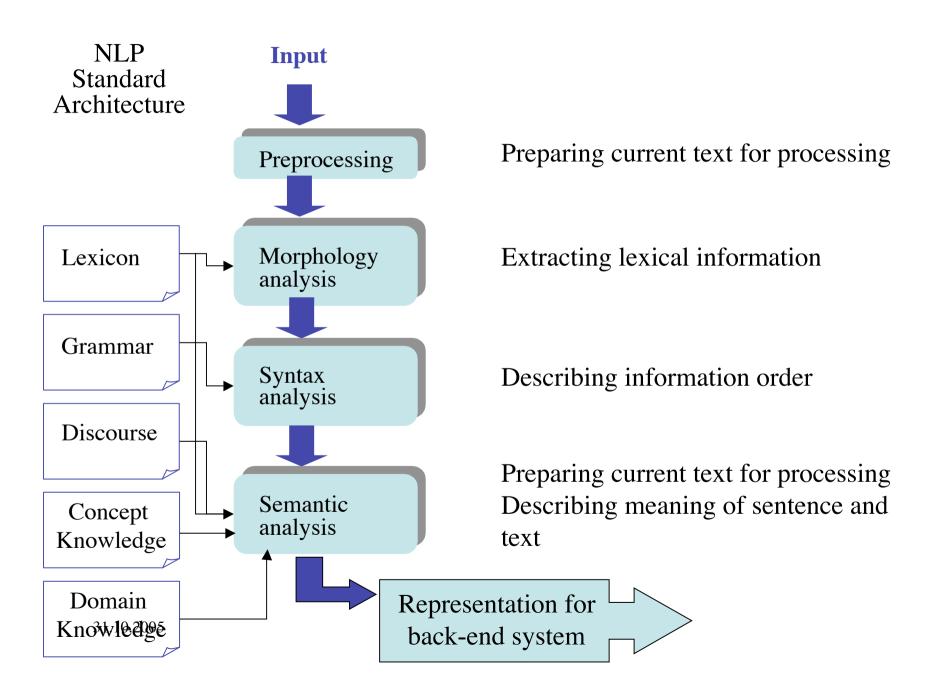
- List of before-mentioned objects with gender information and semantic features (for elaborated pronoun resolution)
- Memory of syntactic structures (for ellipses reconstruction)
- Memory of propositions (for ellipses reconstruction)
- Memory of speech acts (for pragmatically adequate reactions)

## Pragmatics reasoning

- Pragmatics is the linguistic field, which describes relations between language and action (planning). E.g.:
- Whenever I say "can you do X?" I assume, that
  - it is an order, not a yes/no-question
  - ➤ I want X
  - > X can be done
  - ➤ I want it to be done immediately
  - ➤ I expect a rejection in case of disagreement
  - ➤ I am responsible for X, etc

All pragmatic presuppositions and implications must be fulfilled in the discourse. This is especially important with legal and economic translation. Counterexample:

"Can you ship these trains?" "yes, we do it immediately!"



## Generation

- Elementary solution in simple domains: Output patterns with the result values:
- "Who is the president of the  $UN \Rightarrow$
- "Kofi Annan"
- Better solution: The syntax for the answer is extracted from the question Processes:
  - Consider topicalization
  - Adjust word order
  - Omit trivial parts to be not too repetitive
- Best solution: Evaluation renders propositions (predicate-argument structures) and adequate grammar rules allow for stree generation.

