

# Database and Information Systems

11. Data Warehouses and OLAP
12. Data Mining
13. Semi-structured Data
14. Document Retrieval
15. Web Mining
16. Content Extraction
17. Multimedia data

# Document Retrieval

Readings:

- Baeza-Yates, R., Ribeiro-Neto, B.: Modern Information Retrieval, Addison Wesley, Harlow etc. 1999, chapter 2 and 3.

## Document Retrieval

- goal: content-based access to unstructured data
- primary application areas
  - electronic libraries
  - search engines (WWW)
  - knowledge management
- result: (gradual) estimation of the relevance of a given document with respect to a query

## Document Retrieval

- Document Representation
- Preprocessing
- Retrieval Models
- Quality Measures
- Text Mining

## Document Representation

- selection of relevant documents based on keywords
- descriptors: keywords about the text
  - free choice of descriptors
  - restricted choice of descriptors (thesaurus)
- index terms: keywords from the text
- manual vs. automatic selection of keywords

## Document Representation

- keyword  $k_i$  (index terms): lexical token used to characterise a document
- weights  $w_{ij}$ : numerical value describing the "importance" of a term  $k_i$  for the content of the document  $d_j$

$$w_{ij} \begin{cases} > 0 & \forall k_i \in d_j \\ = 0 & \text{else} \end{cases}$$

- each document  $d_j$  is characterised by a vector of weights  $\vec{d}_j$
- usually many keywords  
→ vectors of extremely high dimensionality

## Document Retrieval

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## Preprocessing

- removal of formatting information
- removal of non-textual information
  - graphics, numbers, ...
- removal of stop words (function words)
  - high frequency words
  - assumption: contribute little to the content of a text
  - English: *the, a, an, and, or, of, for, ...*
  - German: *der, die, das, den, dem, und, oder, ...*
- removal of interpunction characters
- removal of infrequent word (too many)

## Preprocessing

- normalization of word forms
- lemmatization: determining the (canonical) citation form
  - removal of inflectional endings
  - English:  
*cars* → *car*, *glasses* → *glass*,  
*children* → *child*, *men* → *man*
  - German:  
*Bilder* → *Bild*, *Maler* → *Maler*,  
*Bildern* → *Bild*, *Malern* → *Maler*,  
*Zeiten* → *Zeit*, *Fallen* → *Falle*,  
*Äste* → *Ast*, *Ähren* → *Ähre*
  - splitting of compounds:  
*Weltuntergang* → *Welt* + *Untergang*  
*Innovationsschwäche* → *Innovation* + *Schwäche*

## Retrieval Models

- Boolean Model
- Vector Space Model
- Weighted Boolean Model
- Probabilistic Model
- Latent Semantic Indexing

## Document Retrieval

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## Boolean Model

- document description:  $w_{ij} \in \{0, 1\}$
- query is a logical formula on index terms
  - binary weights
  - only full match
  - no grading of importance
  - no ranking of results

## Boolean Model

- specification of descriptors  
['databases'] in Text
- specification of a set of descriptors  
['databases', 'information systems'] in Text
- use of logical connectors  
['databases' AND 'multimedia'] in Text
- proximity queries: context sensitive patterns  
['object-relational' WORD(-1) 'databases']  
in Text  
['object-oriented' SAME\_SENTENCE 'databases']  
in Text  
['object-oriented' PARAGRAPH(2) 'databases']  
in Text
- weighted queries: how important is a descriptor  
hotel:0.8 AND seaside:0.5 AND view:0.2

## Vector Space Model

- Which measure to use as term weights  $w_{ij}$ ?
- tf: normalized frequency of a term  $k_i$  in a document  $d_j$

$$tf_{ij} = \frac{f_{ij}}{\max_k f_{kj}}$$

$f_{ij}$  frequency of term  $k_i$  in document  $d_j$

- idf: inverse document frequency of a term  $k_j$

$$idf_i = \log \frac{N}{|\{d_j | k_i \in d_j\}|}$$

$N$  number of documents

## Vector Space Model

- document and query are represented as a vector of weights  $\vec{q}$
- degree of matching between two vectors is defined as a similarity function: e.g. cosine of two vectors

$$\begin{aligned} sim(d_i, q) &= \frac{\vec{d}_i \cdot \vec{q}}{|\vec{d}_i| \cdot |\vec{q}|} \\ &= \frac{\sum_{i=1}^t w_{ij} \cdot w_{iq}}{\sqrt{\sum_{i=1}^t w_{ij}^2} \cdot \sqrt{\sum_{i=1}^t w_{iq}^2}} \end{aligned}$$

- partial match is possible
- results can be ranked according to decreasing similarity

## Vector Space Model

- tf-idf: combining tf and idf

$$w_{ij} = tf_{ij} \cdot idf_i = \frac{f_{ij}}{\max_k f_{kj}} \cdot \log \frac{|\{d_1, \dots, d_N\}|}{|\{d_j | k_i \in d_j\}|}$$

- the higher the frequency of a term in a document the better this term reflects the content of the document
- the smaller the set of documents in which a term occurs the better is the utility of the term to describe the content of a document (i.e. words occurring in every text are ignored)
- simple, fast and reliable

## Vector Space Model

- retrieval of similar documents
- relevance feedback: "Give me more of this"
  - using a sample documents as extended query
  - more general: classify the retrieved documents as being useful ( $D_+$ ) or not ( $D_-$ )
  - compute a new description vector as the weighted sum of the original query and the classified documents

$$\vec{q}' = \alpha \vec{q} + \beta \sum_{D_+} \vec{d} - \gamma \sum_{D_-} \vec{d}$$

- query as a generalised document: "Ask Jeeves about"

## Weighted Boolean Model

- terms in the document are weighted (e.g. tf-idf)
- terms in the query not
- special operators for the logical connectors  
e.g. P-norm model for  $p = 2$

$$\text{sim}(\vec{d}_j, \vec{q}_{and}) = 1 - \sqrt{\frac{\sum_{i=1}^n (1 - w_{ij})^2}{2}}$$

$$\text{sim}(\vec{d}_j, \vec{q}_{or}) = 1 - \sqrt{\frac{\sum_{i=1}^n w_{ij}^2}{2}}$$

$n$ : number of terms in the query

## Probabilistic Model

- trying to maximize the probability that a set of documents is relevant to the user
- user feedback can be used to adapt the model
- similarity

$$\text{sim}(d_j, q) = \frac{p(R|\vec{d}_j)}{p(\bar{R}|\vec{d}_j)}$$

$R$ : set of documents considered to be relevant

$\bar{R}$ : complement of  $R$

weights are binary:  $w_{ij} \in \{0, 1\}$

- probabilities are query dependent!

## Probabilistic Model

- using Bayes' rule

$$\text{sim}(d_j, q) = \frac{p(\vec{d}_j|R) \cdot p(R)}{p(\vec{d}_j|\bar{R}) \cdot p(\bar{R})}$$

- $p(R)$  and  $p(\bar{R})$  are the same for all documents, i.e. they do not influence a document selection based on maximum probability

$$\text{sim}(d_j, q) \sim \frac{p(\vec{d}_j|R)}{p(\vec{d}_j|\bar{R})}$$

## Probabilistic Model

- assuming independence between index terms

$$\text{sim}(d_j, q) \sim \frac{\prod_{i, w_{ij}=1} p(k_i|R) \cdot \prod_{i, w_{ij}=0} p(\bar{k}_i|R)}{\prod_{i, w_{ij}=1} p(k_i|\bar{R}) \cdot \prod_{i, w_{ij}=0} p(\bar{k}_i|\bar{R})}$$

- taking logarithm, ignoring constant factors, and using the law of overall probability

$$\text{sim}(d_j, q) \sim \sum_{i=1}^t w_{iq} \cdot w_{ij} \cdot \left( \log \frac{p(k_i|R)}{1 - p(k_i|R)} + \log \frac{1 - p(k_i|\bar{R})}{p(k_i|\bar{R})} \right)$$

- Where do the probabilities  $p(k_i|R)$  and  $p(k_i|\bar{R})$  come from?

## Probabilistic Model

- recursive procedure (cont.)
  - recompute  $p(k_i|R)$  on the retrieved documents  $V$  assuming all retrieved documents are relevant

$$p(k_i|R) = \frac{|V_i|}{|V|}, \quad V_i = \{d_j \in V | k_i \in d_j\}$$

- recompute  $p(k_i|\bar{R})$  assuming all not-retrieved documents are irrelevant

$$p(k_i|\bar{R}) = \frac{|D_i| - |V_i|}{|D| - |V|}$$

- or: use user relevance feedback to improve the estimate
- continue until a termination criterion is met

## Probabilistic Model

- recursive procedure (expectation maximisation):
  - assume initial values for  $p(k_i|R)$  and  $p(k_i|\bar{R})$
  - if no other information available:

$$p(k_i|R) = \text{const}, \quad \text{i.e. } p(k_i|R) = 0.5$$

$$p(k_i|\bar{R}) = \frac{|D_i|}{|D|}$$

$D$ : set of all documents;  $D_i = \{d_j \in D | k_i \in d_j\}$

- retrieve a document set

## Latent Semantic Indexing

- keyword-based retrieval can give poor results because of
  - ambiguity: a keyword can describe quite different concepts  
tree  $\rightarrow$  plant, structure
  - variety: more than a single keyword can be used to describe a concept  
program, software, code  $\rightarrow$   
piece of text written in a programming language
- document retrieval should be based on concepts rather than keywords
- idea: concepts are characterised by common contexts in which they appear

## Latent Semantic Indexing

- term-document association matrix:  $M$  ( $t \times N$ -matrix)
- each matrix element is the weight of the term (row) in a document (column)
- $M$  is decomposed into three components

$$M = K \cdot S \cdot D^T$$

- $K$ : matrix of eigenvectors derived from the quadratic matrix  $M \cdot M^T$  (describes terms as vectors of derived orthogonal factors ("concepts"))
- $D^T$ : matrix of eigenvectors derived from the quadratic matrix  $M^T \cdot M$  (describes documents as vectors of derived orthogonal factors)
- $S$ :  $r \times r$  diagonal matrix of singular (scaling) values ( $r = \min(t, N)$ )

## Latent Semantic Indexing

- relationships between two documents can be obtained from

$$\begin{aligned} M_s^T \cdot M_s &= (K_s \cdot S_s \cdot D_s^T)^T \cdot K_s \cdot S_s \cdot D_s^T \\ &= D_s \cdot S_s \cdot K_s^T \cdot K_s \cdot S_s \cdot D_s^T \\ &= D_s \cdot S_s \cdot S_s \cdot D_s^T \\ &= (D_s \cdot S_s) \cdot (D_s \cdot S_s)^T \end{aligned}$$

- $sim(d_i, d_j) = e_{ij}(M_s^T \cdot M_s)$
- model the query as a pseudo document: the corresponding row in  $M_s^T \cdot M_s$  contains the ranks of all documents with respect to this query

## Latent Semantic Indexing

- keep only the  $s$  largest singular values from  $S$  together with the corresponding columns in  $K$  and  $D^T$ 
  - dimensionality reduction
- $M_s$ : matrix of rang  $s$  which approximates  $M$  with minimum square error

$$M_s = K_s \cdot S_s \cdot D_s^T \approx M$$

- $s$ : dimensionality of the reduced concept space ( $s < r$ )
- $s$  should be
  - large enough to accomodate all the structure in the data
  - small enough to suppress all the non-relevant details

## Latent Semantic Indexing

- $s \ll t, s \ll N$ 
  - efficient indexing scheme
  - elimination of noise from the data
  - removal of redundancy
- problem: open document collections

## Document Retrieval

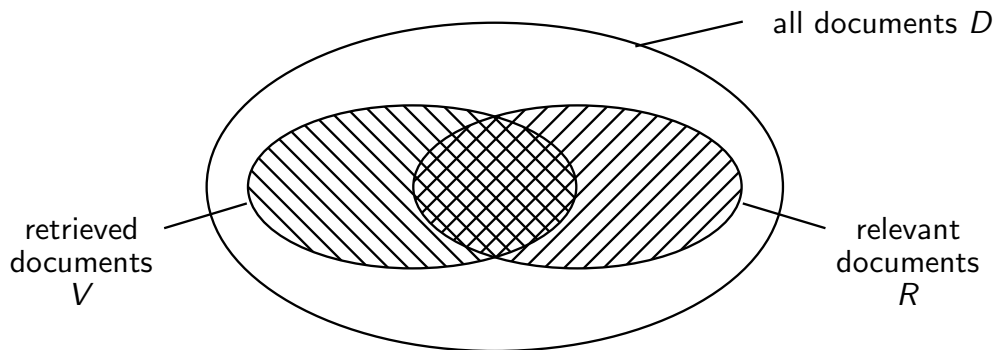
- other similarity-based models
  - fuzzy set model
  - generalised vector space model
  - neural networks
  - bayesian networks
  - inference network model
  - belief network models
  - ...

## Document Retrieval

- Document Representation
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## Quality Measures

- recall: fraction of the relevant documents which has been retrieved
- precision: fraction of the retrieved documents which is relevant



## Quality Measures

- precision:

$$precision = \frac{|V \cap R|}{|V|}$$

- recall:

$$recall = \frac{|V \cap R|}{|R|}$$

- fallout:

$$fallout = \frac{|R - V|}{|D - R|}$$



## Quality Measures

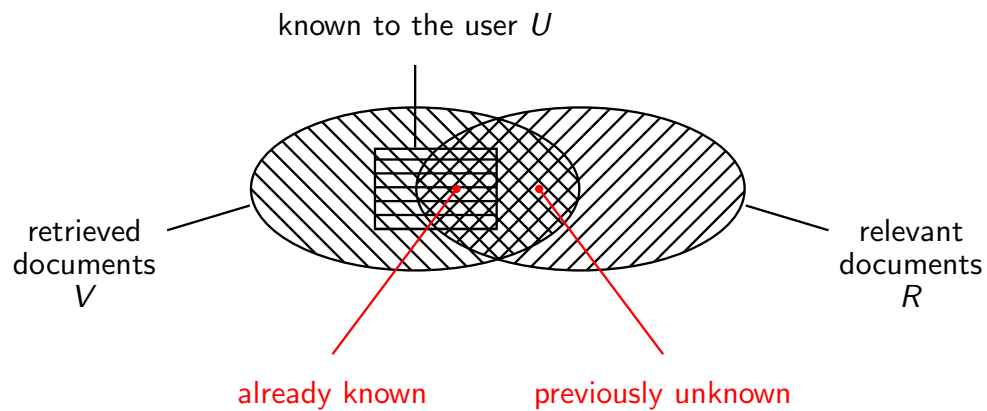
- precision and recall are antagonistic measures:
  - maximizing recall reduces precision
  - maximising precision reduces recall
- if ranked documents are inspected incrementally, both figures vary over time
- open document collections: recall cannot be computed  
Which are the relevant documents in the web?

## Quality Measures

- relevance is
  - a subjective notion
  - specific to a single query
- quality measures for test suites of queries: weighted sum over precisions at a given recall level

## Quality Measures

- user-oriented measures: set of relevant documents is unknown



## Quality Measures

- coverage: fraction of documents which is known to the user and has been retrieved

$$coverage = \frac{|U \cap V|}{|U|}$$

- novelty: fraction of the retrieved and relevant documents previously unknown to the user

$$novelty = \frac{|(R \cap V) - U|}{|R \cap V|}$$

## Quality Measures

- relative recall: found relevant documents divided by expected relevant documents
- recall effort: expected documents divided by documents to be read

## Document Retrieval

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## Quality Measures

- objective evaluation methods
  - standardised retrieval tasks on manually prepared text corpora ("gold standard")
  - text retrieval conferences (TREC)
  - annual competition organized by the National Institute of Standards (NIST)

## Text Mining

- Classification
- Clustering

## Classification

- supervised learning: class assignment for the training data is given
- applications:
  - routing of emails
  - filtering and grouping of online news
- train a neural network or a probabilistic classifier

## Clustering

- unsupervised learning: only maximum number of classes is given
- applications:
  - presentation of retrieval results
  - navigation tools for text collections
- class coherence: term frequency (tf)
- class distinction: inverse document frequency (idf)
- weighting of descriptors:  $tf \cdot idf$

## Evaluation

- example: Excite (Frankfurter Rundschau online)
  - ranking
  - retrieval of similar documents
  - clustering

## Evaluation

- query: "schmutzige Bombe"
- ranking: 20 documents, 5 relevant:
  - 70% Zugang zu radioaktivem Material
  - 68% Bedrohung durch radioaktive Bomben
  - 64% Anschläge auf US-Marine geplant
  - 54% Bombe aus 2. Weltkrieg entschärft
  - 52% Bombenanschlag in Israel
  - 50% Bedrohung durch radioaktive Bomben
  - 50% Stadt ist zu schmutzig
  - 48% Atomkraft ist schmutzige Energie
  - 48% schmutzige Strassen
  - 48% Bombenanschlag auf israelisches Tanklager
  - 44% Islamisten-Prozess, tödliche Bombe
  - 44% Beziehungsdrama, Bombenattrappe entdeckt
  - 44% Bombenanschlag in Israel
  - 44% Entschädigung für libyschen Bombenanschlag
  - 44% Bedrohung durch radioaktive Bomben
  - 42% Bombenanschlag in Israel
  - 42% Dr. Seltsam: Wie sieht eine Atombombe aus?
  - 42% schmutziges Grün auf Ausstellung
  - 42% Bedrohung durch radioaktive Bomben
  - 42% Bomben im 2. Weltkrieg

## Evaluation

- clustering
- group 1: bush, lämmle, palästinenser, gray, bombe  
9 documents, 3 relevant  
*unkontrollierter Zugang zu radioaktivem Material, Bedrohung durch radioaktive Bomben, Anschläge auf US-Marine geplant, Bombe aus 2. Weltkrieg entschärft, Bombenanschlag in Israel, Bedrohung durch radioaktive Bomben, Bombenanschlag in Israel, Bombenanschlag in Israel, Militärschlag gegen Irak*
- group 2: ich, jeroen, willems, monolog, sehr  
5 documents, 0 relevant  
*schmutzige Servietten, Umgang mit technischen Produkten, Bombenangriffe auf Serbien, moralische Kategorien, schmutzige Wäsche*

## Evaluation

- group 6: fifa, blatter, hayatou, addo, seenot  
2 documents, 0 relevant  
*schmutzige Tricks, schmutziges Spiel*
- group 7: stadionbad, sprungturm, wasserspringer, beckenrand, wasser  
1 document, 0, relevant  
*platschende Bombe*
- group 8: darmkrebs, riemann, darmkrebse, darmkrebsrisiko, früherkennung  
1 document, 0 relevant  
*Dunstkreis des Schmutzigen*
- group 9: jerome, ungebetenen, bronx, audrah, karst  
1 document, 0 relevant  
*Bombenattentat im Kriminalroman*

## Evaluation

- group 3: kpnqwest, boston, kirche, priester, massachusetts  
5 documents, 0 relevant  
*Entschädigung für libyschen Bombenanschlag, nicht schmutzig machen, Druckwelle einer Bombe, schmutzige Details, Bomben gegen das Internet*
- group 4: kensington, palace, leigh, königin, apartments  
1 documents, 0 relevant  
*schmutzige Schuhe, schmutzige Schuhe*
- group 5: kanata, ottawa, wäsche, ottawas, wäscheleinen  
2 documents, 0 relevant  
*schmutzige Wäsche waschen, schmutzige Wäsche waschen*

## Evaluation

- separation of ambiguous words (1): Strom
- group 1: biblis, edf, kwk, ovag, block  
... *Attacke gegen den staatlichen französischen Energiekonzern EdF, da nicht zu erkennen sei, woher der Strom stamme.*  
... *ein Gesetz zur Förderung von Strom aus umweltfreundlichen Kraft-Wärme-Kopplungs-Anlagen (KWK) auf den Weg gebracht.*  
... *Oberhessische Versorgungsbetriebe AG (Ovag) kann sich über ihr Strom-Geschäft nicht beklagen.*  
*Bundeswirtschaftsminister Werner Müller droht dem französischen Stromkonzern Electricité de France (EdF) mit einem Importboykott.*  
... *wie Motorroller, Leichtmofas, Power-Bikes und E-Kickboards, die ihre Leistung aus rein regenerativen Stromquellen beziehen.*  
... *hatte es allein in Rheinland-Pfalz mehr als 60 öffentliche und private Badeanstalten an dem Strom gegeben.*  
... *zwei Boote der Vereinten Nationen auf dem Kongo eingetroffen ... Bis vor kurzem war der Strom Kampfschauplatz gewesen.*

## Evaluation

- separation of ambiguous words (2): Gewinn
- group 1: dm, kl, lotto, gewinnt, dmez  
Glücksspiel: 7 documents, 7 fitting

*Vor einigen Jahren hatte sich Frauchen beim Gassigehen die Hausnummern gemerkt, an denen Bodo das Bein hob, entsprechende Kreuze im Lotto-Schein gesetzt und damit einen Volltreffer gelandet: "Bodo hat 1,9 Millionen Mark erpinkelt", bilanziert Hans-Joachim Schmitz von der Lotto-Gesellschaft Rheinland-Pfalz. Gassigehen mit Bodo könnte sich derzeit besonders lohnen: 36 Millionen Mark (18,4 Millionen Euro) winken im Samstag-Lotto, nachdem der Jackpot am Mittwoch wieder nicht geknackt wurde, sagte Schmitz.*

*Geknackt ist er, der Lotto-Jackpot von 36 Millionen Mark, in den die Verlierer der wöchentlichen Hoffnungszulage einmal mehr duldsam eingezahlt hatten, um wieder leer auszugehen. Irgendwo gibt es zwei Gewinnende im Lande, die nun auf ihren Schein starren, um sich zu vergewissern, dass sie sich nicht verzählt oder die Superzahl mit der Endnummer des Spiels 77 verwechselt haben. Für alle anderen gilt, dass Lotto die Illusion auf einen finalen Kurswechsel eines Spiels ist, das letztlich doch wieder bloß weiter geht...*

## Evaluation

- group 6: edf, orlando, mafia, fiat, bandenmäßig  
diverse Gewinne:  
*große Mengen an Drogen ..., um sie mit Gewinn ... weiterzuverkaufen.  
... auch drei Geldhäuser für ihr geplantes Joint Venture gewinnen.  
... der Gewinn aller Direktmandate .*
- group 7: a, bildungslücke, 63, box, magazin  
Preisausschreiben: 3 documents, 3 fitting
- group 8: incognegro, uh, oh, funkiness, hiphop  
*... Gänseblümchen gewinnen .*

## Evaluation

- group 2: audi, infomatec, lufthansa, harlos, piloten  
finanzieller Gewinn: 8 documents, 6 fitting
- group 3: eintracht, nils, schuss, 2, bhc  
sportlicher Gewinn: 5 documents, 4 fitting
- group 4: indus, kill, kapitalismus, kobank, risikostreuung  
finanzieller Gewinn: 5 Dokumente, 5 fitting
- group 5: tour, de, france, armstrong, etappe  
sportlicher Gewinn: 4 documents, 4 fitting

## Evaluation

- group 9: olympischen, olympia, olympiabewerbung, machbarkeitsstudie, ioc  
*... innerdeutsches Rennen ... gewinnen ....*
- group 10: dosenpfand, anhängen, umfrage, befürworten  
*Mehrheit dafür gewinnen ...*
- group 11: caisse, ware, visier, aufsicht, mit, bankenriese  
finanzieller Gewinn
- group 12: misslicher, scharon, palästinenser, arafats  
politischer Gewinn

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# Readings

- Soumen Chakrabarti: Mining the Web. Morgan Kaufmann Publishers, Amsterdam etc. 2003

## Web Mining

- **Markup Analysis**
- Link Context Analysis
- Link Structure Analysis
- Page Role Classification
- Problems of Link Analysis

## Markup Analysis

- web documents contain more information than pure text
  - metainformation
    - description
    - keywords
  - document structure
    - URI
    - title
    - headlines
    - font tags (strong, bold, emphasize)
    - text body
    - ...
- different kinds of information can be weighted differently

## Markup Analysis

- markup is used for spamming: "invisible" text
  - metainformation
  - color
- link frequency information is also not reliable
  - web pages are mirrored
  - removal of duplicates becomes necessary
- evaluating the quality of a page:
  - detailed analysis of the link structure

## Link Context Analysis

- the web is more than a collection of documents and links
- links are *embedded* in a web-page
- anchor text:

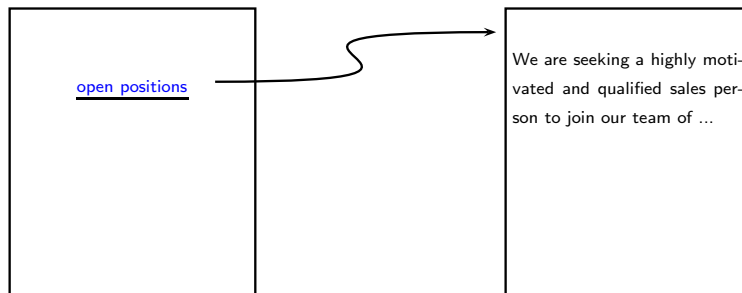
We have several [open positions](#) in our group.

- anchor context:

For information about open positions click [here](#).

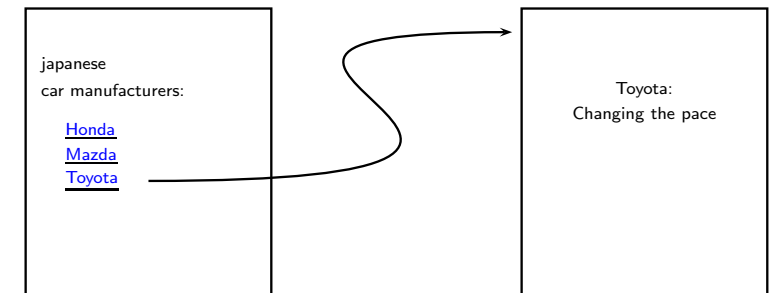
## Link Context Analysis

- anchor and target text provide mutual evidence



## Link Context Analysis

- sometimes anchor and target are fully complementary



- possible solution: absorbing text from neighboring pages
  - both incoming and outgoing
  - mark the descriptors as belonging to other pages
  - useful for pages with little or no textual information

## Link Context Analysis

- combined classifiers can be trained
- problem: possible imbalance between the two information sources
  - one source dominates the overall probability
- co-training: keep the feature spaces disjoint
  - use the scores of one classifier to train the other and vice versa  
→ semi-supervised training

## Link Structure Analysis

- detection of page clusters (communities)
  - allows thematic disambiguation
  - search space reduction by intersecting cluster
- application of ideas from bibliometry: co-citation
  - two documents are commonly cited by many others  
→ the documents are somehow related

## Link Context Analysis

- supervised classification is infeasible
  - high annotation costs
  - millions of pages
- semi-supervised training: e.g. expectation maximization
  - annotate a small amount of the available data
  - train a classifier
  - classify the remaining data
  - rank the data according to the confidence rating of the classifier
  - select the classification results with highest confidence value
  - add them to the set of already annotated data

## Link Structure Analysis

- a link can be seen as an implicit recommendation ("citation")
  - assessment of the prestige of a page  
→ prestigious pages provide high quality information
- problems
  - link structure is only partially known
    - collecting incoming links by crawling is always incomplete
  - number of citations can be manipulated easily
    - quality of the citing page needs to be considered as well (backlinking)
    - few links from pages with a high rank is better than many links from pages with low rank



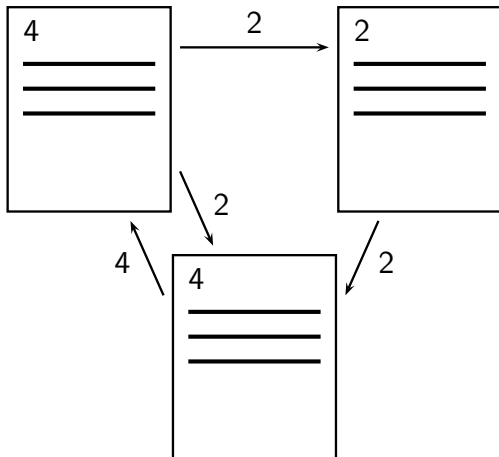
## Page Ranking

- PageRank: Page, Brin, Motwani, Winograd (1998)  
→ Google
- web page:  $u$
- forward links: outgoing from  $u$  to other pages  $F(u)$
- back links: incoming from other pages to  $u$   $B(u)$
- rank:  $R(u)$

$$R(u) = c \sum_{v \in B_u} \frac{R(v)}{|F(v)|}$$

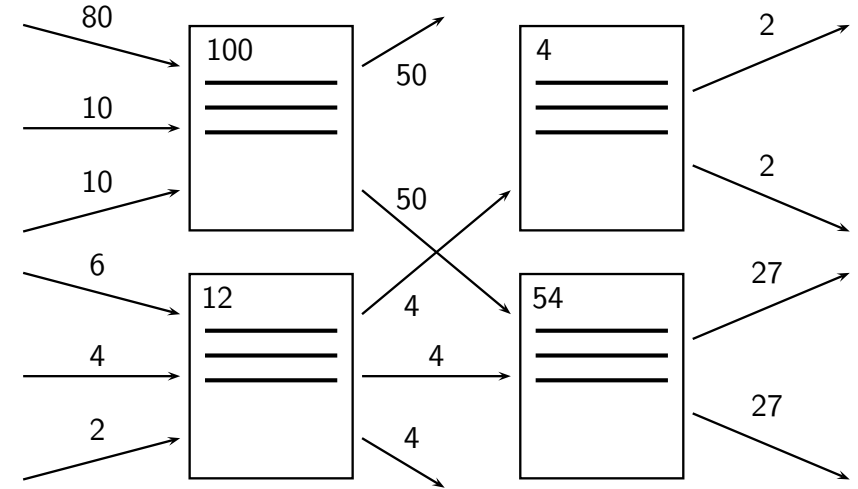
## Page Ranking

- recursive algorithm
- repeated approximation until enough stability is achieved  
full convergence is not necessary



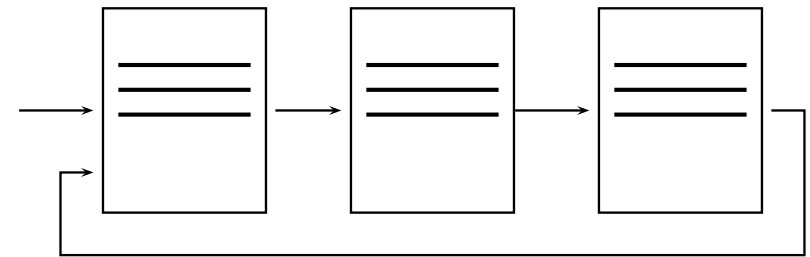
## Page Ranking

- pages
  - receive their prestige from incoming links
  - distribute their prestige evenly to the outgoing links



## Page Ranking

- problem: link cycles without outgoing links (crawler traps)



- unlimited accumulation of weights
- additional decay term included

## Page Ranking

- prestige approximated by a random walk model: estimation of the probability that a random surfer reaches a particular page
- Google: combination of methods
  - standard text-based distance measures
  - proximity
  - anchor text
  - page ranking

## Page Ranking

- adapted page rank

$$R(u) = c \sum_{v \in B_u} \frac{R(v)}{|F(v)|} + E(u)$$

- targeted initialisation of  $E(u)$ 
  - personalised rankings: e.g. using personal bookmarks or the links on a users homepage
  - avoids the presentation of (highly linked) address book pages
  - fairly robust against spamming attacks

## Page Ranking

- additional applications of PageRank:
  - comparison with access statistics: accessed pages vs. recommended pages
  - backlink prediction: control information for web crawler
  - navigation tools: visualising the importance of links

## Page Role Classification

- HITS: Kleinberg (1998)
- two types of popular web pages:
  - authorities: provide high quality information
  - hubs: link to many authorities
- page role classification based on characteristic structural patterns
  - authority score: sum of hub scores pointing to the page
  - hub score: sum of authority scores to which the page points
- host internal links do not provide evidence of authority (self-citation)
  - need to be ignored

## Page Role Classification

- topic distillation:
  - obtain a base set of pages with a text-based search engine
  - extend the base set by all neighboring pages (in and out)
  - eliminate links to the same host
  - find hubs and authorities
  - report top-ranking hubs and authorities
- hubs are considered more useful, if the user wants to explore a new topic

## Link Analysis: Problems

- including the radius-1 neighborhood improves recall
- but leads to topic contamination
- radius-2 neighborhood: most hits are off topic
  - topic generalization: the neighborhood contains pages more general than the original query  
e.g. "movie awards" → "movies"
  - topic drift: many sites contain non-semantic links to general pages  
e.g. *This page is best viewed with ...*
- both can be purposefully engineered

## Link Analysis: Problems

- spamming link analysis engines
  - setting up fake communities of densely linked web pages
  - linking without semantic connection
  - placing links at public places (discussion forums, community systems, ...)

## Database and Information Systems

11. Data Warehouses and OLAP
12. Data Mining
13. Semi-structured Data
14. Document Retrieval
15. Web Mining
16. Content Extraction
17. Multimedia data

## Content Extraction

- document retrieval is not enough: user need information not documents
- texts are more than word collections

*This page does not contain pornography!*

## Content Extraction

- full language understanding for unrestricted texts is still infeasible
- new strategy: improvement of results by stepwise accumulation of derived information
  - part-of-speech tagging
  - reference resolution
  - complex attributes
  - language-induced relations
- all information is annotated by an appropriate markup

## Content Extraction

- part-of-speech tagging
  - removes some ambiguity, e.g. *can*, *Bush*
- categories
  - names (persons, places, companies, products, organisations, ...),
  - temporal expressions (date, time)

Mr. <person> Crain </person>, CEO of <company>  
GoForMoney </company>, said <date> yesterday </date>

...

## Content Extraction

- base technologies:
  - word lists (gazetters)
  - (finite-state) pattern Mr. ?PersonName  
?PersonName, CEO of <company>  
CEO of ?CompanyName
- cyclical accumulation of information

## Content Extraction

- reference resolution

```
<coref id="1"> HMX </coref>, one of the most serious
  competitors of
<coref id="2"> GlobalView </coref>, gave rise to
  speculations about
<coref id="3" type=pro ref="1"> its </coref> general
  market strategy yesterday. The
<coref id="4" type=def ref=1> company </coref> is offering
<coref id="5" type=pro ref="4"> its </coref> latest
<coref id="6"> model </coref>, the
<coref id="7" type=name ref="6"> GV200x </coref>, at an
  unusual low price. Said
<coref id="8" type=bridge ref="2"> CEO </coref>
<coref id="9" type=name ref="8"> John Collins </coref>
...

```

Content Extraction

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## Content Extraction

- usually only pronominal reference considered
- preferential criteria:
  - agreement, (Gender, Number)
  - parallelisms (syntactic function, thematic role)
- distance
- typical performance (nominal antecedents): 78-92% precision at 60-64% recall (Baldwin 1997, Stuckardt 2003)
- problem: ambiguity  
*Fortgeschrittene Systeme erkennen die Information in der Form, in der sie generiert wird, Sie integrieren sie in das gespeicherte Wissen.*

Content Extraction

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## Content Extraction

- linguistic expressions for reference:
  - Coreference: pronominal, definite
  - nominal: established by a semantic relationship (is-a, part-of, element-of, name-of, subset-of, attribute-of, ...)
- same objects can have different descriptions  
*Mr. Bush, the president of the US, the commander in chief, ...*
- reference resolution is prerequisite for content extraction  
selling(HMX,GV200x)  
low\_price(GV200x)

Content Extraction

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## Content Extraction

- complex attribute structures (slot filling)
- sample tasks:
  - terrorism vs. military conflicts vs. criminal events  
location, target, kind, victims, ...

|             |                      |
|-------------|----------------------|
| what:       | arson attack         |
| where:      | Hamburg              |
| victims:    | 4 serious casualties |
| damage:     | TEuro 800            |
| background: | unknown              |
  - selling events: seller, buyer, goods, amount, price, date, ...
  - booking confirmations: flight-no, date, time, places, category, .
  - customer inquiries: model, type, problem class, ...

Content Extraction

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## Content Extraction

- question answering in open domains
- basis: large text corpora (several million documents)
- task: find a short piece of text which answers a given question e.g.

*Who was Christoph Kolumbus?*

*What is a precession?*

*When did the 30 Years War start?*

*Who was the first man to climb Mount Everest?*

- application of pure IR-techniques yields only low response quality:  
25.30% acceptable answers

## Content Extraction

- message understanding conferences (MUC)
- annual evaluation of solutions for information extraction
  - slot filling for special applications
  - named entity recognition
  - reference resolution
  - open-domain question answering
- standardised tasks allow objective comparison of different techniques

## Content Extraction

- logical inferences doubles the share of correctly answered questions:

question: *When John Lennon has been killed?*

text: *On Dec. 8th 1980 John Lennon was shot dead on a street in New York city.*

inference:  $\text{shoot}(X) \rightarrow \text{cause}(\text{die}(X))$

$\text{kill}(X) \rightarrow \text{cause}(\text{die}(X))$

## Database and Information Systems

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## Multimedia Data

- media objects
  - text
  - audio: music, speech
  - graphics: vector graphics, bitmaps
  - video
  - ...
- blobs (binary large objects)
- combinations of media objects: multimedia documents

## Multimedia Data

- data preparation
  - decomposition
  - normalization
  - segmentation
- feature extraction
  - graphics: textures, shapes, (stereotypical objects)
  - video: movement vectors
  - audio: spectral or rhythmic properties, (words)
- distance-based similarity retrieval  
e.g. nearest neighbor with R-trees

## Multimedia Data

- access to content is increasingly difficult
- characteristics
  - large volume
  - implicit semantics
  - heterogenous types and encoding schemata
  - complex objects
  - various peripheral I/O devices

## Multimedia Data

- metadata approach
- describe content and form of multimedia objects
- content-independent: presentation, recording, storing
- content-related: low semantic level (textures, ...)
  - can be extracted automatically
  - mainly for similarity-based retrieval
- content descriptions: high semantic level
  - keyword-based search is possible
  - difficult to be extracted automatically
  - graphics: few stereotypical objects
  - speech: words
    - recognition accuracy 60 ... 80%
    - is this sufficient for retrieval purposes?
  - music: simple melodies

# Multimedia Data

|                                       | meta data                             | examples  |
|---------------------------------------|---------------------------------------|---|
| content descriptions (interpretative) | context descriptions                  | index terms, ontologies, thesauri                   |
|                                       | context-related descriptions          | identification, location, time, date                |
|                                       | non-textual (INF) object descriptions | objects, persons, impressions, activities, title    |
|                                       | textual (non INF) object descriptions | annotations, transcriptions, scripts, captions      |
| content-related                       | features                              | color distribution, texture, sound dynamics, shape  |
|                                       | segment specifications                | interval of a stream, contour of a graphical object |
| content-independent                   | presentation related                  | QoS, resolution, layout                             |
|                                       | recording conditions                  | author, recording device                            |
|                                       | storage-related                       | media type, encoding, storage index                 |

(Schmitt 2002)